TeamBuilder™ Tomorrow™

Intelligent Staff Scheduling.

Patented Technology.

Built for Ambulatory Care.

perfectserve SUMMIT

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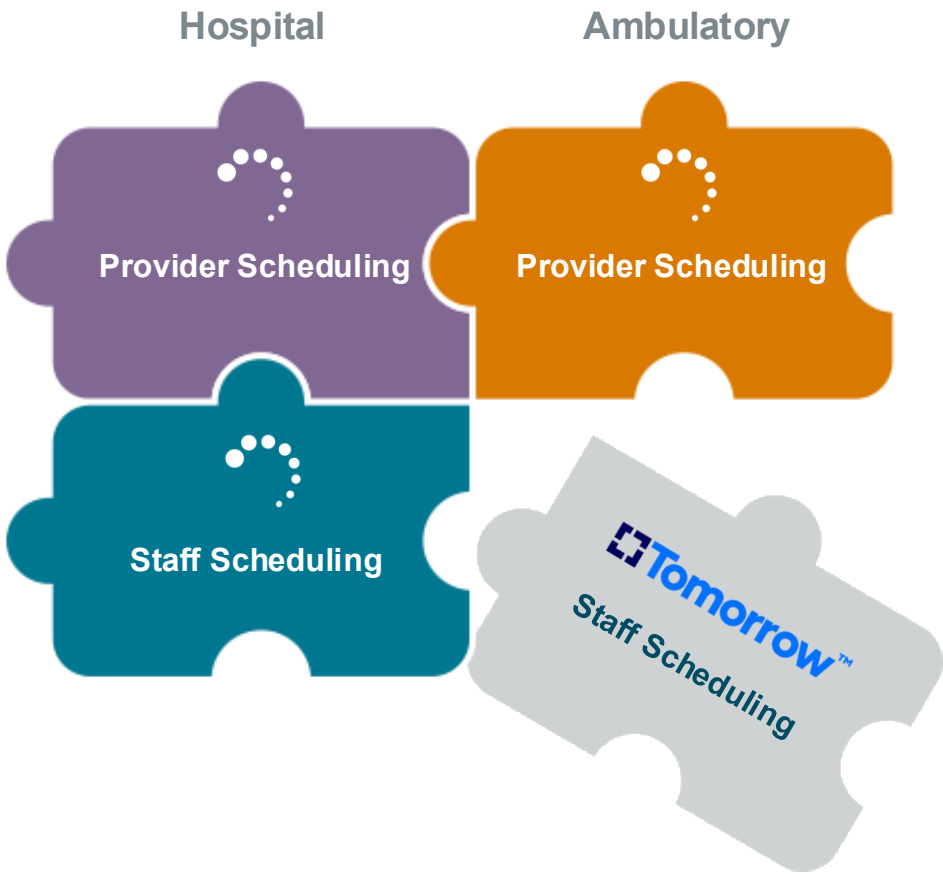
TeamBuilder + PerfectServe

A partnership that provides healthcare organizations with a comprehensive scheduling solution that covers both staff and provider scheduling needs across hospital and ambulatory.



perfectserve SUMMIT

Ambulatory care now accounts for over 60% of healthcare encounters in the U.S.

Four Persistent Gaps Undermining Ambulatory Performance

01 **Outdated Processes**

Still reliant on paper and spreadsheets, leaders unable to see staffing vs. demand in real time

02 **Rigid Staffing Models**

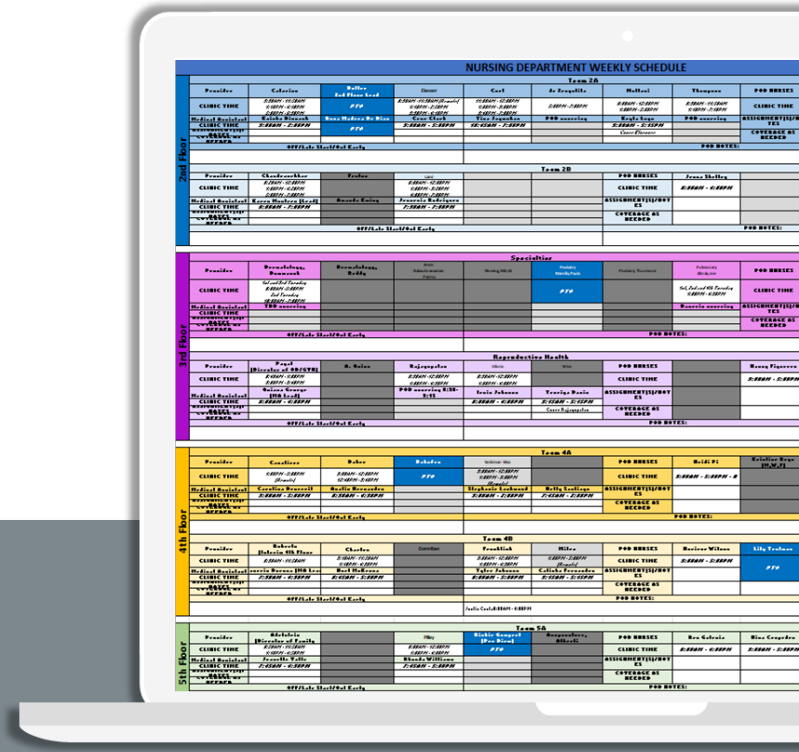
Arbitrary fixed ratios ignore workload complexity

03 **Scheduling in Silos**

Manual processes isolate schedules, leaving no visibility across sites

04 **No Location-Level Insight**

Systems often tie staff to cost centers, not clinics — hiding site-level performance

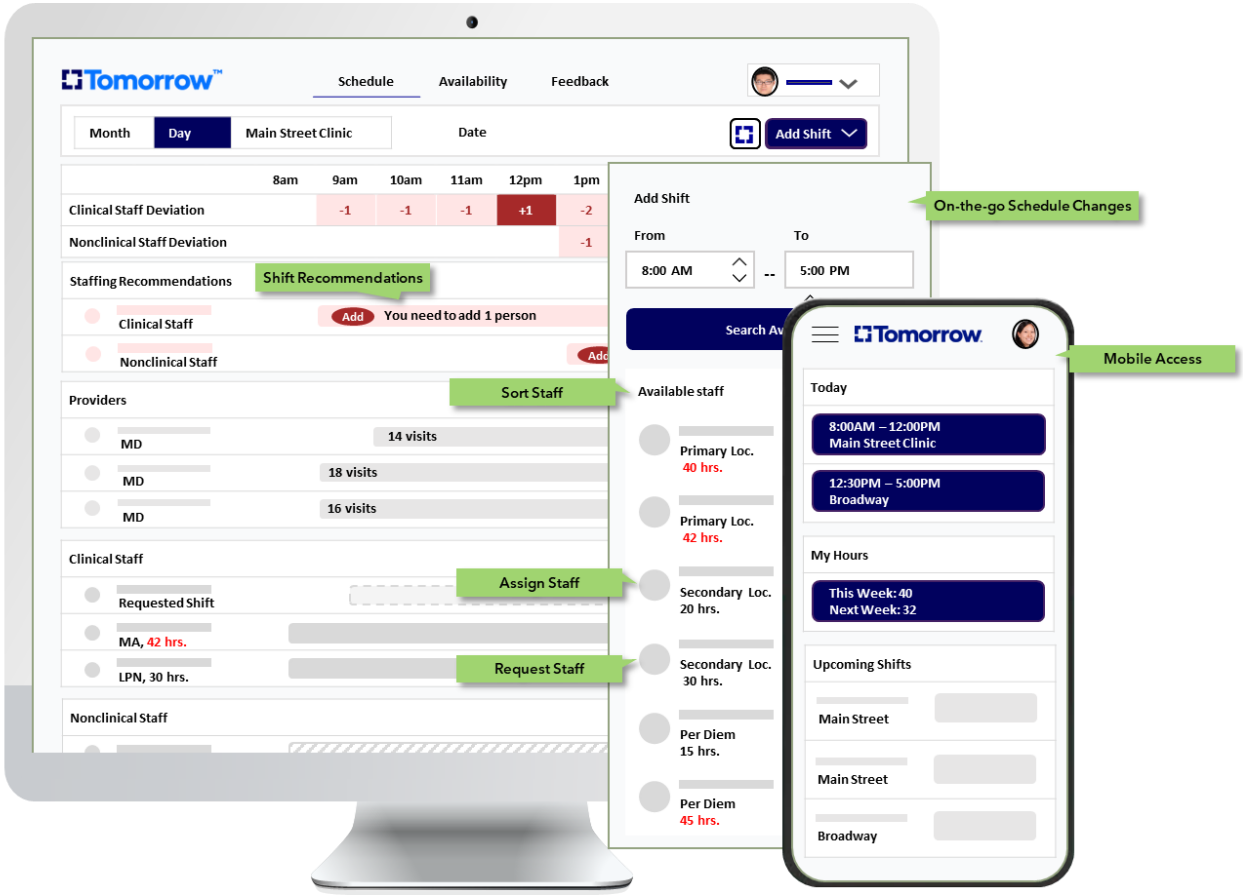


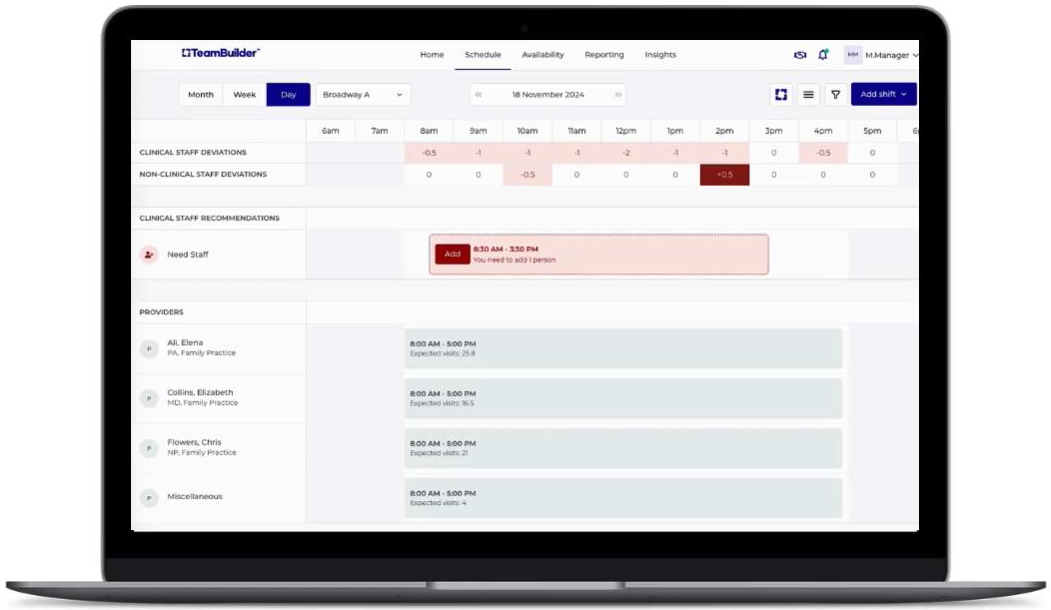
IMPACT

- Inefficient operations
- Higher labor costs
- Poor staff and patient experience
- No visibility or accountability

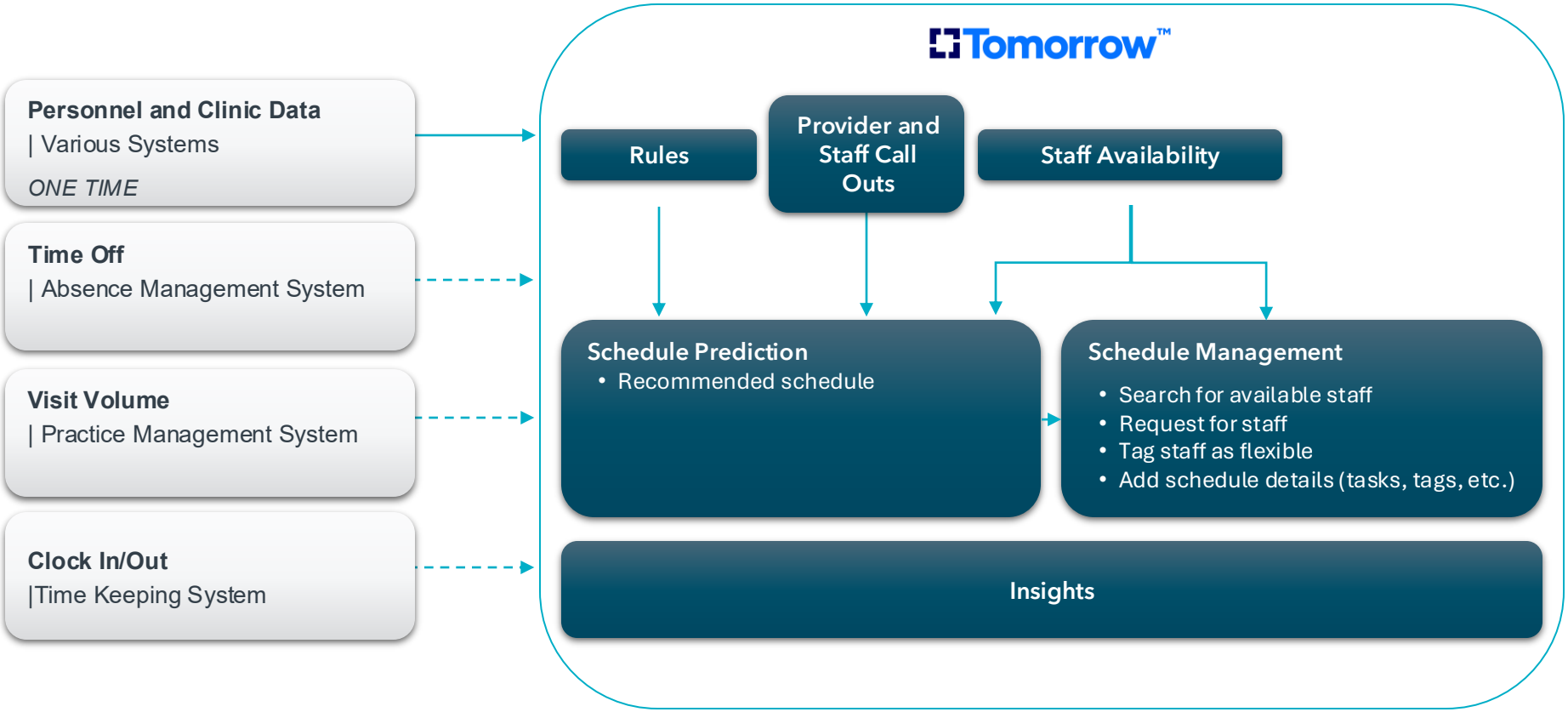
TeamBuilder™
Tomorrow™

The only predictive staff scheduling platform built for ambulatory care.



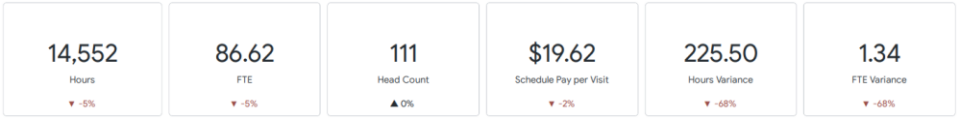

TeamBuilder
Home
Schedule
Availability
Reporting
Insights
M.Manager
Month
Week
Day
Broadway A
18 November 2024
Add shift
6am
7am
8am
9am
10am
11am
12pm
1pm
2pm
3pm
4pm
5pm
CLINICAL STAFF DEVIATIONS
-0.5 -1 -1 -1 -2 -1 -1 0 -0.5 0
NON-CLINICAL STAFF DEVIATIONS
0 0 -0.5 0 0 0 +0.5 0 0 0
CLINICAL STAFF RECOMMENDATIONS
Need Staff
Add
8:30 AM - 3:30 PM
You need to add 1 person
PROVIDERS
Ali, Elena
PA, Family Practice
8:00 AM - 5:00 PM
Expected visits: 25.8
Collins, Elizabeth
MD, Family Practice
8:00 AM - 5:00 PM
Expected visits: 16.5
Flowers, Chris
NP, Family Practice
8:00 AM - 5:00 PM
Expected visits: 21
Miscellaneous
8:00 AM - 5:00 PM
Expected visits: 4

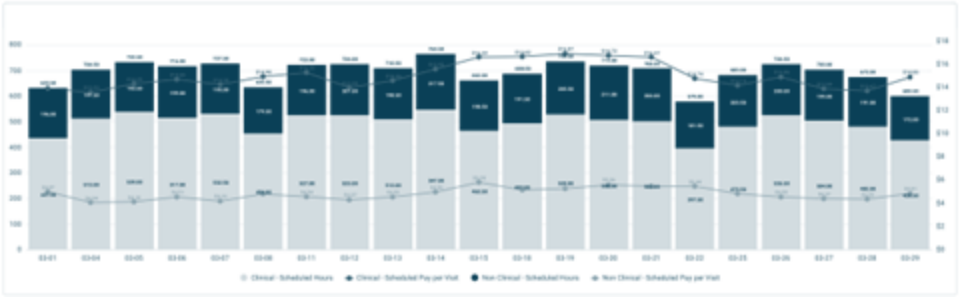
Tomorrow™ in Action

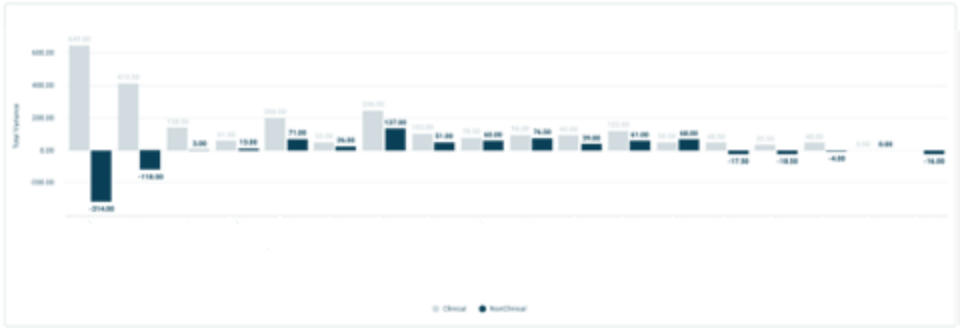


Tomorrow™ Insights

Tomorrow™ brings transparency to a core aspect of operations. Our platform gives you a complete picture of staff utilization and performance that is specific to your organization.

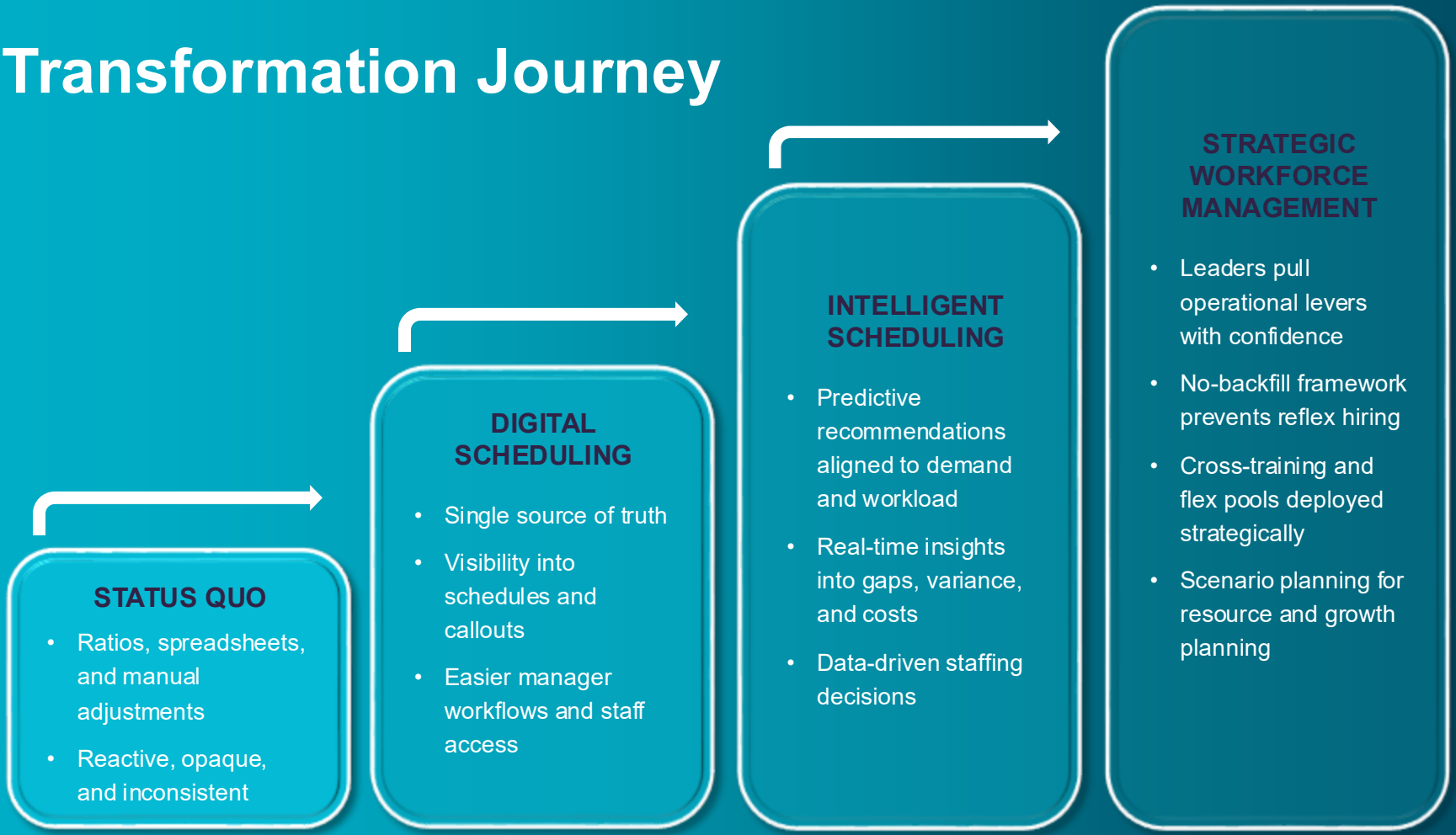






	Name	Scheduled Hours	Scheduled FTE	Scheduled FTE Clinical	Scheduled FTE Non Clinical	Expected Visits	Total Pay per Visit	Clinical Pay per Visit	Non Clinical Pay per Visit	Clinical Minutes per Visit	Non Clinical Minutes per Visit	Variance Hours Clinical	Variance Hours Non Clinical	Variance FTE Clinical	Variance FTE Non Clinical
1		3,984.50	23.72	19.17	4.55	4,727	$20.27	$17.03	$3.23	40.87	9.70	417.00	-332.50	2.48	-1.98
2		3,075.50	18.31	14.66	3.64	4,109	$17.98	$14.99	$3.00	35.97	8.94	352.50	-198.00	2.10	-1.18
3		1,866.00	11.11	7.35	3.76	2,515	$17.35	$12.29	$5.06	29.47	15.05	-5.00	102.00	-0.03	0.61
4		1,268.50	7.55	5.57	1.99	2,140	$14.04	$10.92	$3.12	26.21	9.35	62.00	11.50	0.37	0.07
5		1,094.00	6.51	4.66	1.85	1,340	$19.26	$14.62	$4.64	35.09	13.91	315.50	123.50	1.88	0.74
6		459.00	2.73	1.72	1.01	340	$31.27	$21.27	$10.01	51.04	30.02	49.00	50.00	0.29	0.30
7		352.00	2.75	1.81	0.94	0						232.00	120.00	1.81	0.94
8		333.00	1.98	0.99	1.00	353	$21.21	$11.72	$9.49	28.13	28.47	117.50	119.50	0.70	0.71
9		316.50	1.88	0.95	0.93	338	$21.08	$11.82	$9.25	28.38	27.76	136.00	124.50	0.81	0.74
10		297.00	1.77	0.84	0.93	289	$23.12	$12.24	$10.88	29.38	32.28	93.50	75.50	0.56	0.45
11		287.00	1.71	0.85	0.85	323	$19.99	$11.11	$8.89	26.66	26.66	63.50	47.50	0.38	0.28
12		259.50	1.71	0.82	0.89	252	$23.09	$12.32	$10.77	29.57	32.31	85.00	63.50	0.56	0.42
13		258.00	1.54	0.76	0.78	264	$21.96	$12.07	$9.89	28.98	29.66	79.50	50.50	0.47	0.30
14		237.50	1.86	0.92	0.94	0						77.50	64.00	0.61	0.50
15		231.00	1.60	0.83	0.78	235	$22.23	$12.68	$9.55	30.43	28.64	95.00	56.00	0.66	0.39
16		176.50	1.38	1.06	0.32	257	$16.37	$13.22	$3.15	31.73	9.45	72.00	-31.50	0.56	-0.25
17		48.00	1.20	0.60	0.60	0						16.00	0.00	0.40	0.00
18		8.00	1.00	1.00	0.00	17	$11.76	$11.76	$0.00	28.24	0.00	0.00	-8.00	0.00	-1.00

Transformation Journey



How Tomorrow™ Transforms Staffing

OPTIMIZED SCHEDULES
Align staff to organizational goals

SMARTER COVERAGE
Real-time recommendations to handle availability and call outs

OPERATIONAL INSIGHTS
Track variance, cost per visit, scheduled vs. actual

VISIBILITY
Transparency across clinics and locations, with cost and performance matched to each site

And the Impact it Delivers

EFFICIENCY GAINS FOR MANAGERS

52% Less time spent creating and managing schedules

FINANCIAL OPTIMIZATION

8-14% Reduction in payroll while improving the staff experience

BETTER STAFF EXPERIENCE
Flexible scheduling, reduced burnout

STRONGER WORKFORCE STRATEGY
Insights that support planning and innovation

Thank you!

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