

TeamBuilder™ Tomorrow™

Intelligent Staff Scheduling.

Patented Technology.

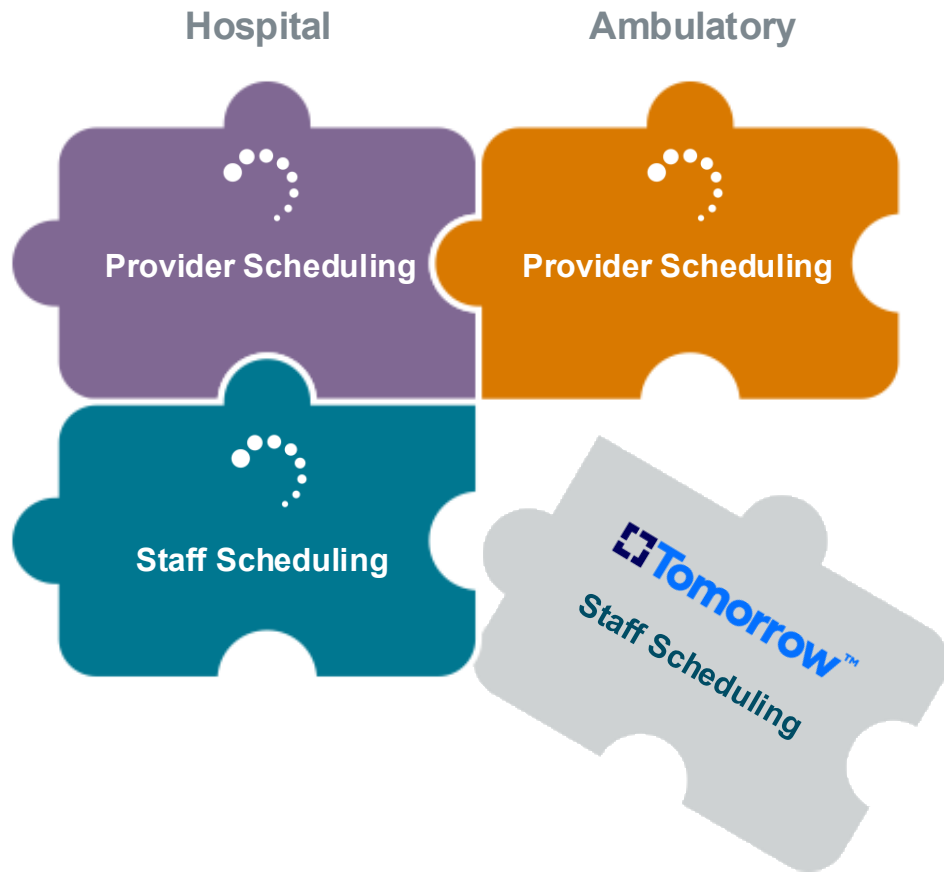
Built for Ambulatory Care.



perfectserve SUMMIT

TeamBuilder + PerfectServe

A partnership that provides healthcare organizations with a comprehensive scheduling solution that covers both staff and provider scheduling needs across hospital and ambulatory.



Ambulatory care now accounts for over 60% of healthcare encounters in the U.S.

Four Persistent Gaps Undermining Ambulatory Performance

01 Outdated Processes

Still reliant on paper and spreadsheets, leaders unable to see staffing vs. demand in real time

02 Rigid Staffing Models

Arbitrary fixed ratios ignore workload complexity

02 Scheduling in Silos

Manual processes isolate schedules, leaving no visibility across sites

No Location-Level Insight

Systems often tie staff to cost centers, not clinics — hiding site-level performance

IMPACT

- Inefficient operations
- Higher labor costs
- Poor staff and patient experience
- No visibility or accountability

NURSING DEPARTMENT WEEKLY SCHEDULE												
2nd Floor	Team 1A											
	Provider	Carlotta	Debra	Janet	Carol	Debraquella	Marlene	Theresa	PAB Nurses			
	Clinic Time	7:00am - 7:30am 8:00am - 8:30am 8:30am - 9:00am	7:30am - 8:00am 8:00am - 8:30am 8:30am - 9:00am	8:00am - 8:30am 8:30am - 9:00am 9:00am - 9:30am	8:30am - 9:00am 9:00am - 9:30am 9:30am - 10:00am	9:00am - 9:30am 9:30am - 10:00am 10:00am - 10:30am	9:30am - 10:00am 10:00am - 10:30am 10:30am - 11:00am	10:00am - 10:30am 10:30am - 11:00am 11:00am - 11:30am	10:30am - 11:00am 11:00am - 11:30am 11:30am - 12:00pm	Clinic Time	ASSISTANT/STUDENT	
	Medical Assistant		Barbara Ann Kozlowski									
	Clinic Time	7:30am - 7:55am	7:55am - 8:20am	8:20am - 8:45am	8:45am - 9:10am	9:10am - 9:35am	9:35am - 10:00am	10:00am - 10:25am	10:25am - 11:00am	Coverage At Noon		
	Medical Assistant		Pat									
	Clinic Time	7:55am - 8:20am	8:20am - 8:45am	8:45am - 9:10am	9:10am - 9:35am	9:35am - 10:00am	10:00am - 10:25am	10:25am - 11:00am	Coverage At Noon			
	Medical Assistant											
	Clinic Time	8:20am - 8:45am	8:45am - 9:10am	9:10am - 9:35am	9:35am - 10:00am	10:00am - 10:25am	10:25am - 11:00am	Coverage At Noon				
	Medical Assistant											
Clinic Time	8:45am - 9:10am	9:10am - 9:35am	9:35am - 10:00am	10:00am - 10:25am	10:25am - 11:00am	Coverage At Noon						
OFFICIAL Shifted Entry											PAB NOTES:	
Team 1B												
Provider	Cherlene	Terrell						PAB Nurses	Anna Shelley			
Clinic Time	7:00am - 7:30am 8:00am - 8:30am 8:30am - 9:00am	7:30am - 8:00am 8:00am - 8:30am 8:30am - 9:00am						Clinic Time	8:00am - 8:30am			
Medical Assistant	Karen Shalvey-Hall	David Kelly						ASSISTANT/STUDENT				
Clinic Time	7:30am - 7:55am	7:55am - 8:20am						Coverage At Noon				
Medical Assistant												
Clinic Time	7:55am - 8:20am	8:20am - 8:45am										
Medical Assistant												
Clinic Time	8:20am - 8:45am	8:45am - 9:10am										
Medical Assistant												
Clinic Time	8:45am - 9:10am	9:10am - 9:35am										
Medical Assistant												
OFFICIAL Shifted Entry											PAB NOTES:	
3rd Floor	Specialties											
	Provider	Norma-Anne Brennack	Brandalene Bullock	Donna Thompson	Angie Miller	Shirley Henderson	Patricia Henderson	Patricia Henderson	Patricia Henderson	PAB Nurses		
	Clinic Time	7:00am - 7:30am 8:00am - 8:30am 8:30am - 9:00am	7:30am - 8:00am 8:00am - 8:30am 8:30am - 9:00am	8:00am - 8:30am 8:30am - 9:00am 9:00am - 9:30am	8:30am - 9:00am 9:00am - 9:30am 9:30am - 10:00am	9:00am - 9:30am 9:30am - 10:00am 10:00am - 10:30am	9:30am - 10:00am 10:00am - 10:30am 10:30am - 11:00am	10:00am - 10:30am 10:30am - 11:00am 11:00am - 11:30am	10:30am - 11:00am 11:00am - 11:30am 11:30am - 12:00pm	Clinic Time	ASSISTANT/STUDENT	
	Medical Assistant											
	Clinic Time	7:30am - 7:55am	7:55am - 8:20am	8:20am - 8:45am	8:45am - 9:10am	9:10am - 9:35am	9:35am - 10:00am	10:00am - 10:25am	10:25am - 11:00am	Coverage At Noon		
	Medical Assistant											
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	Medical Assistant											
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	Medical Assistant											
Clinic Time	8:45am - 9:10am	9:10am - 9:35am	9:35am - 10:00am	10:00am - 10:25am	10:25am - 11:00am	Coverage At Noon						
OFFICIAL Shifted Entry											PAB NOTES:	
Nephrology Health												
Provider	Patricia Henderson	Donna Thompson	Angie Miller	Shirley Henderson	Patricia Henderson	Patricia Henderson	Patricia Henderson	Patricia Henderson	PAB Nurses			
Clinic Time	7:00am - 7:30am 8:00am - 8:30am 8:30am - 9:00am	7:30am - 8:00am 8:00am - 8:30am 8:30am - 9:00am	8:00am - 8:30am 8:30am - 9:00am 9:00am - 9:30am	8:30am - 9:00am 9:00am - 9:30am 9:30am - 10:00am	9:00am - 9:30am 9:30am - 10:00am 10:00am - 10:30am	9:30am - 10:00am 10:00am - 10:30am 10:30am - 11:00am	10:00am - 10:30am 10:30am - 11:00am 11:00am - 11:30am	10:30am - 11:00am 11:00am - 11:30am 11:30am - 12:00pm	Clinic Time	ASSISTANT/STUDENT		
Medical Assistant												
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Medical Assistant												
OFFICIAL Shifted Entry											PAB NOTES:	
4th Floor	Team 4B											
	Provider	Carlotta	Debra	Janet	Carol	Debraquella	Marlene	Theresa	PAB Nurses			
	Clinic Time	7:00am - 7:30am 8:00am - 8:30am 8:30am - 9:00am	7:30am - 8:00am 8:00am - 8:30am 8:30am - 9:00am	8:00am - 8:30am 8:30am - 9:00am 9:00am - 9:30am	8:30am - 9:00am 9:00am - 9:30am 9:30am - 10:00am	9:00am - 9:30am 9:30am - 10:00am 10:00am - 10:30am	9:30am - 10:00am 10:00am - 10:30am 10:30am - 11:00am	10:00am - 10:30am 10:30am - 11:00am 11:00am - 11:30am	10:30am - 11:00am 11:00am - 11:30am 11:30am - 12:00pm	Clinic Time	ASSISTANT/STUDENT	
	Medical Assistant		Barbara Ann Kozlowski									
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	Medical Assistant											
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OFFICIAL Shifted Entry											PAB NOTES:	
5th Floor	Team 5A											
	Provider	Carlotta	Debra	Janet	Carol	Debraquella	Marlene	Theresa	PAB Nurses			
	Clinic Time	7:00am - 7:30am 8:00am - 8:30am 8:30am - 9:00am	7:30am - 8:00am 8:00am - 8:30am 8:30am - 9:00am	8:00am - 8:30am 8:30am - 9:00am 9:00am - 9:30am	8:30am - 9:00am 9:00am - 9:30am 9:30am - 10:00am	9:00am - 9:30am 9:30am - 10:00am 10:00am - 10:30am	9:30am - 10:00am 10:00am - 10:30am 10:30am - 11:00am	10:00am - 10:30am 10:30am - 11:00am 11:00am - 11:30am	10:30am - 11:00am 11:00am - 11:30am 11:30am - 12:00pm	Clinic Time	ASSISTANT/STUDENT	
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OFFICIAL Shifted Entry											PAB NOTES:	



The only predictive staff scheduling platform built for ambulatory care.

The screenshot displays the TeamBuilder Tomorrow web interface, which is divided into several sections for managing staff schedules. The top navigation bar includes tabs for "Schedule", "Availability", and "Feedback". Below this, there are filters for "Month", "Day", "Main Street Clinic", and "Date". A "Add Shift" button is visible in the top right corner.

The main content area is divided into several sections:

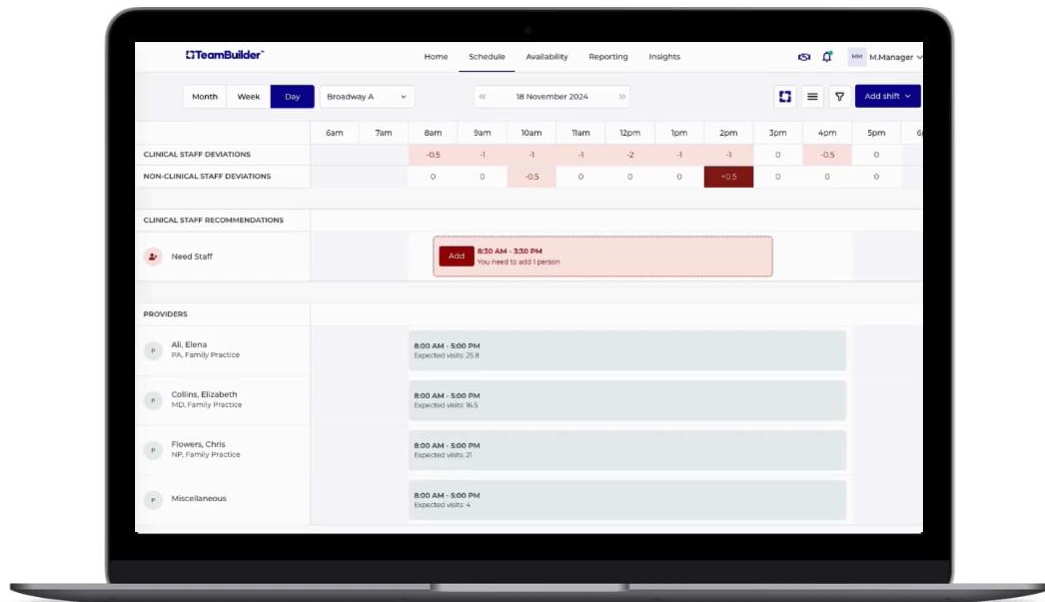
- Clinical Staff Deviation:** A table showing deviations for different times of the day (8am, 9am, 10am, 11am, 12pm, 1pm). The values are: 8am (-1), 9am (-1), 10am (-1), 11am (-1), 12pm (+1), 1pm (-2).
- Nonclinical Staff Deviation:** A table showing deviations for different times of the day (8am, 9am, 10am, 11am, 12pm, 1pm). The values are: 8am (-1), 9am (-1), 10am (-1), 11am (-1), 12pm (-1), 1pm (-1).
- Staffing Recommendations:** A section with a "Shift Recommendations" button. It shows a list of staff members with their current status and a "You need to add 1 person" message.
- Providers:** A section showing a list of providers with their current status and a "Sort Staff" button.
- Clinical Staff:** A section showing a list of staff members with their current status and a "Request Staff" button.
- Nonclinical Staff:** A section showing a list of staff members with their current status.

On the right side of the interface, there is a sidebar with the following sections:

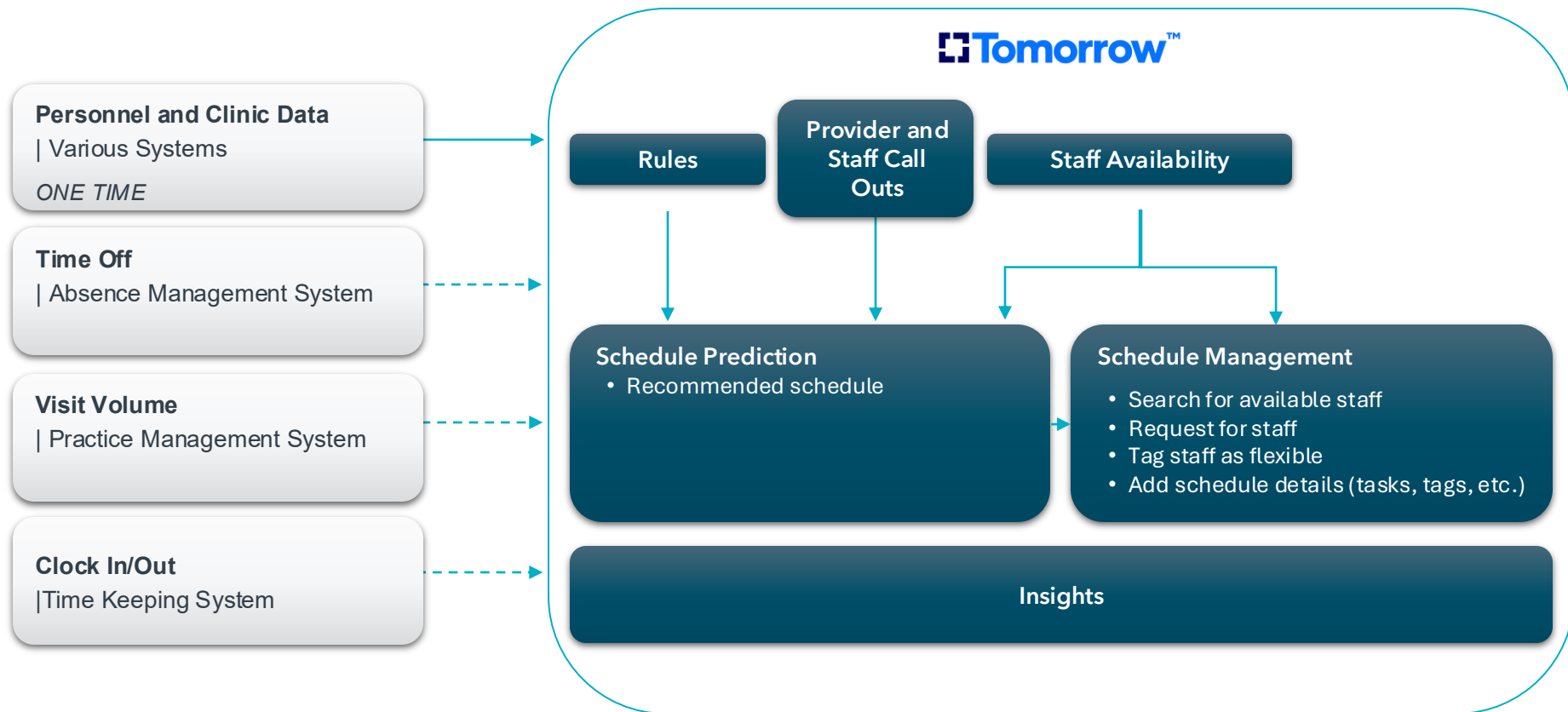
- Add Shift:** A form to add a new shift, including fields for "From" (8:00 AM) and "To" (5:00 PM).
- Available staff:** A list of staff members with their current status and a "Sort Staff" button.
- My Hours:** A section showing the user's current hours and a "This Week: 40 Next Week: 32" summary.
- Upcoming Shifts:** A section showing the user's upcoming shifts, including "Main Street" and "Broadway".

Callouts highlight key features:

- On-the-go Schedule Changes:** Points to the "Add Shift" button.
- Mobile Access:** Points to the mobile app interface shown on the right.
- Sort Staff:** Points to the "Sort Staff" button in the Providers section.
- Assign Staff:** Points to the "Request Staff" button in the Clinical Staff section.
- Request Staff:** Points to the "Request Staff" button in the Nonclinical Staff section.

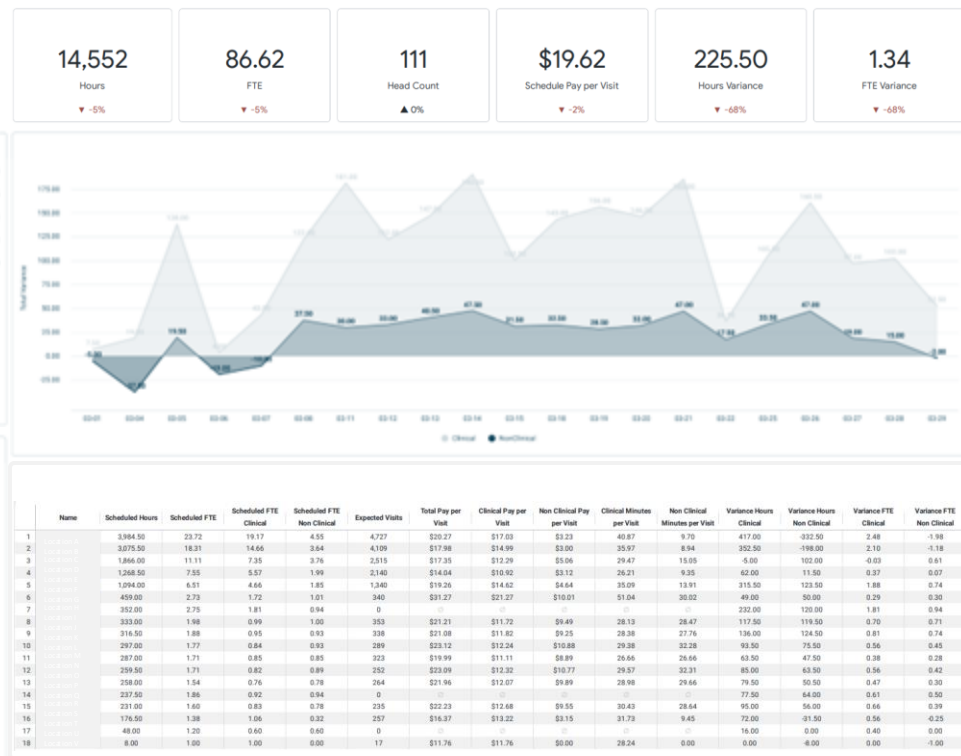
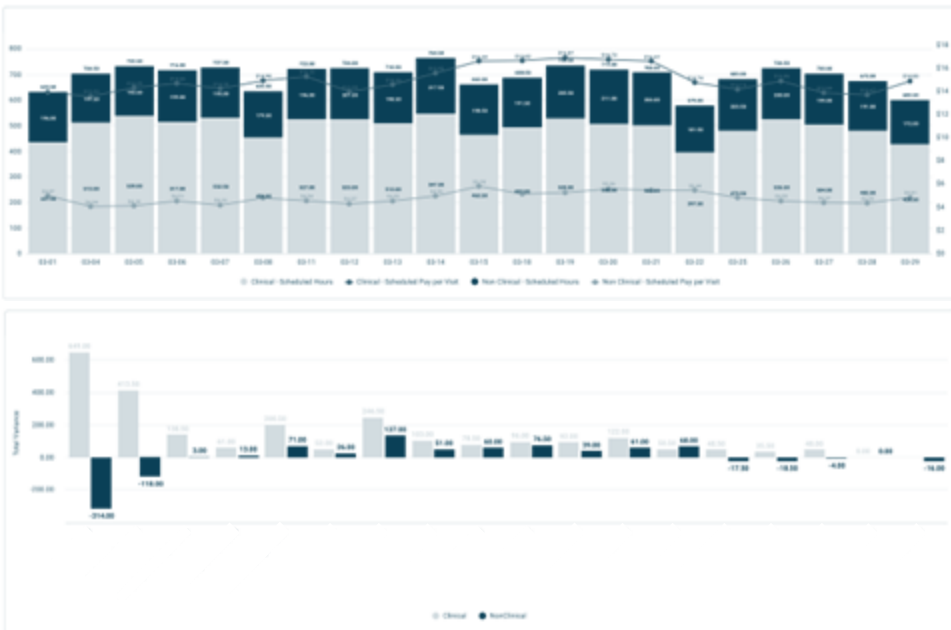


Tomorrow™ in Action



Tomorrow™ Insights

Tomorrow™ brings transparency to a core aspect of operations. Our platform gives you a complete picture of staff utilization and performance that is specific to your organization.



Transformation Journey

STATUS QUO

- Ratios, spreadsheets, and manual adjustments
- Reactive, opaque, and inconsistent

DIGITAL SCHEDULING

- Single source of truth
- Visibility into schedules and callouts
- Easier manager workflows and staff access

INTELLIGENT SCHEDULING

- Predictive recommendations aligned to demand and workload
- Real-time insights into gaps, variance, and costs
- Data-driven staffing decisions

STRATEGIC WORKFORCE MANAGEMENT

- Leaders pull operational levers with confidence
- No-backfill framework prevents reflex hiring
- Cross-training and flex pools deployed strategically
- Scenario planning for resource and growth planning

How Tomorrow™ Transforms Staffing

OPTIMIZED SCHEDULES

Align staff to organizational goals

SMARTER COVERAGE

Real-time recommendations to handle availability and call outs

OPERATIONAL INSIGHTS

Track variance, cost per visit, scheduled vs. actual

VISIBILITY

Transparency across clinics and locations, with cost and performance matched to each site

And the Impact it Delivers

EFFICIENCY GAINS FOR MANAGERS

52% Less time spent creating and managing schedules

FINANCIAL OPTIMIZATION

8-14% Reduction in payroll while improving the staff experience

BETTER STAFF EXPERIENCE

Flexible scheduling, reduced burnout

STRONGER WORKFORCE STRATEGY

Insights that support planning and innovation

Thank you!

David Howard

CEO & Founder

david@teambuilder.io

Taylor Bockweg

VP of Sales

taylor@teambuilder.io

