

Enterprise Deployment of Lightning Bolt

Lessons Learned from Prisma Health



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Nicholas Perkins, DO, FACP

Chief Clinical Analytics Officer

Prisma Health

Agenda

What do you mean we should just have one solution?

Who will use this? Defining your users.

What all can this thing do? Identifying key integrations.

Governance

Creating the Dream Team

But we've always done it this way...

Overcoming hesitation from all groups is challenging

- Everyone is busy and no one wants to learn new things

Putting on a 'road show' to define the key advantages of a single enterprise solution can help obtain buy-in

- But only if you also hear groups out on what is pivotal to their success

Effective leadership support is crucial

- Start your road show with leaders: Nursing, Physicians, IT, Key Committees/Groups
- Discuss any needed policies (new and updated) and where you will need support

Benefits of an Enterprise Solution

Creates one system to know

Removes intergroup differences and lessens the educational need for the entire organization.

Eliminates duplicated efforts from IT, education, and system day-to-day management

Fosters a community of cooperation

Managers and schedulers across groups can now **collaborate** on solutions, tips & tricks, and schedule management practices.

Allows for sharing resources

Groups that share personnel resources can more **easily link** schedule across teams and **reduce** the occurrence of scheduling errors.

Personnel will only have one system to monitor for schedules.

Enhances opportunities for integrations

With one system to know and manage, IT analysts can achieve **greater expertise** and level of integration with other systems.



Who will use this?

Often seen as a physician scheduling tool groups can **achieve greater ROI** by including nursing, therapy, IT, or any other teams for a single source of truth:

- For physicians, both inpatient and outpatient
- Residents (Can help maintain ACGME requirements)
- Inpatient nurses and their specialty teams (IV access, code teams, rapid response)
- Case Management / Social Workers
- IT Groups (Epic, Networking, Desktop support)
- Call Center Operators

To Integrate or Not To Integrate

Payroll

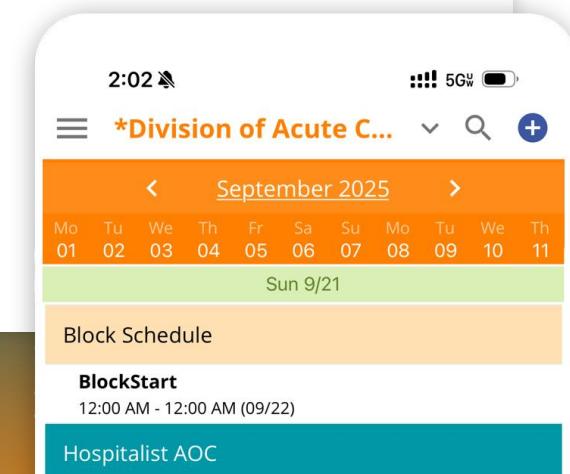
- Integrations for non-exempt employees
 - Case Management / Social Workers
 - Techs and MAs
 - IT Groups (Epic, Networking, Desktop support)
 - Call Center Operators

Residency

- MedHub
- New Innovations
- MyEvaluations

EHR

- On Call Finder
- OpTime



Thank you!

Nicholas Perkins, DO, FACP

nicholas.perkins@prismahealth.org

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