

The Top 5 Reasons Why Practices Use PerfectServe



1

Streamlined Call Schedule Management

You and your staff can manage call schedules on the fly, with just a few taps on the mobile app or clicks on the web version. Syncs in real time, so the team knows who is on call for that specific day or weekend.

2

HIPAA-Compliance

PerfectServe helps you securely manage your HIPAA compliance risks across every mode of communication — voice, mobile, secure text, SMS, and pagers. Quickly and easily exchange information with colleagues — including photos, test results, and critical data — without compromising PHI.

3

Accurate and Reliable Routing

All patient calls are handled by your unique rules for that moment in time and are accurately routed based on your preferences — ensuring you never miss a call. Bypassing operators allows you to always receive the most comprehensive and timely patient communication.

4

Flat-rate Plan

Avoid the variable costs of legacy answering services and unexpected surcharges. Enjoy the benefits of modern technology with secure text messaging, photo sharing, and real-time call schedule management.

5

Maintain Privacy

When you return or make calls through PerfectServe, your patients always see your office number, not your mobile or home number.

“

PerfectServe was super easy to implement and was a nice breath of fresh air after several failed answering services.



Amy Knighton, CEO
Savannah Neurology Specialists

**Schedule a demo
with us today!**

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