



PerfectServe & Nuance®

Integrate Nuance® PowerConnect™ Actionable Findings with PerfectServe

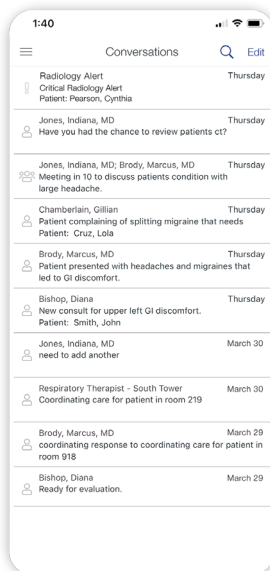
Expedite communication of actionable findings to enhance radiology workflow, maximize compliance and improve outcomes.

When a radiology exam reveals a critical finding, it's essential to get the right information to the right provider quickly. You can provide timely delivery of critical radiology findings to the appropriate physician or care team member by leveraging Dynamic Intelligent Routing® with the Critical Radiology Results inpatient software service from PerfectServe.

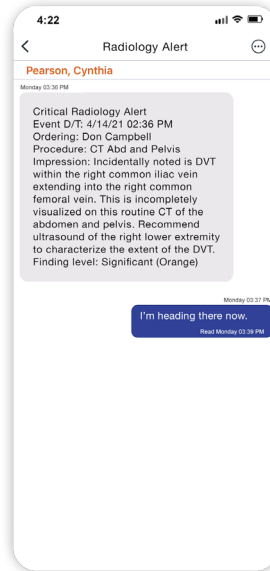
Notifications Within the Mobile App



Secure Push Notification



Message in Conversations



Provider Responds from App

How It Works

1

Radiologist sends an actionable findings message from PowerConnect Actionable Findings.

2

PerfectServe delivers to the correct covering provider using Dynamic Intelligent Routing®.

3

Provider acknowledges.

4

Acknowledgment sent back to PowerConnect Actionable Findings.

5

Radiologist and Radiology department aware of acknowledgment.

Benefits

- Ensure necessary processes are followed without adding extra steps to the Radiologist's workflow
- Efficiently accommodate diverse communication needs and workflows
- Enhance patient safety and reduce the risk of sentinel events
- Make compliance easier and more consistent
- Save time by allowing clinicians to receive, review and acknowledge messages directly from within the PerfectServe application

Nuance® PowerConnect Actionable Findings and PerfectServe® integrate seamlessly to bring critical test results management (CTRM) directly into the reporting process. Radiologists don't need to pick up the phone; instead, they can initiate critical findings communications right from their workstations. Next, PerfectServe's Dynamic Intelligent Routing not only delivers the messages to the right clinician (based on updated scheduling, unique communication needs, and contact preferences) but also allows clinicians to receive and acknowledge messages within the PerfectServe application. Ordering clinicians can communicate more quickly with their patients, and the communications loop is closed and tracked for compliance purposes.

What's Required?

PerfectServe users must purchase the core inpatient software services license for Care Team Collaboration | Inpatient in order to purchase the Critical Radiology Results add-on software service to integrate with Nuance PowerConnect Actionable Findings.



About PerfectServe

PerfectServe accelerates speed to care by optimizing provider schedules, streamlining clinical communication, and engaging patients and their families in the care experience. Our cloud-based software simplifies complex clinical workflows and schedules with secure and timely communication by dynamically routing messages to the right person at the right time. We drive more efficient care collaboration in all settings to improve patient outcomes and bring joy back to caregivers. PerfectServe has 25 years of experience and is a trusted partner to more than 500 hospitals and 30,000 medical practices.

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To learn more or schedule a demo, please contact us:

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