

Answering Service & Physician Scheduling

The Single Source of Truth for Communication and Scheduling Workflows

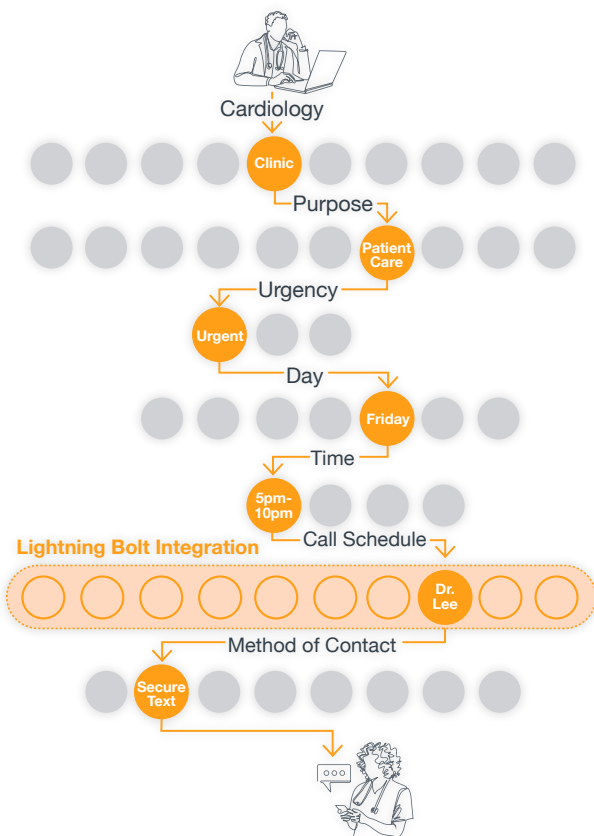


Auto-generate Optimal Schedules

As your practice grows, scheduling doctors and practitioners gets more complex, and so does keeping everyone happy.

Instead of manual updates, optimized scheduling allows users to automatically generate fair and balanced schedules based on their medical group's requirements, provider preferences, and time-off requests.

No need to spend hours figuring out how to swap shifts. Providers can request changes through the app. You can even track staffing trends and calculate payroll using reporting and analytics.



How It Works

Once a schedule is created and published in Lightning Bolt, it automatically syncs to PerfectServe so calls are routed accurately. Any changes made to the schedule are reflected in real time.

Pairing optimized scheduling with your answering service improves on-call workflows across all departments and practice locations so each message reaches the right provider at the right time, every time.

See **Combinatorial Optimization** in Action!

Streamline care coordination by linking our answering service and scheduling apps:

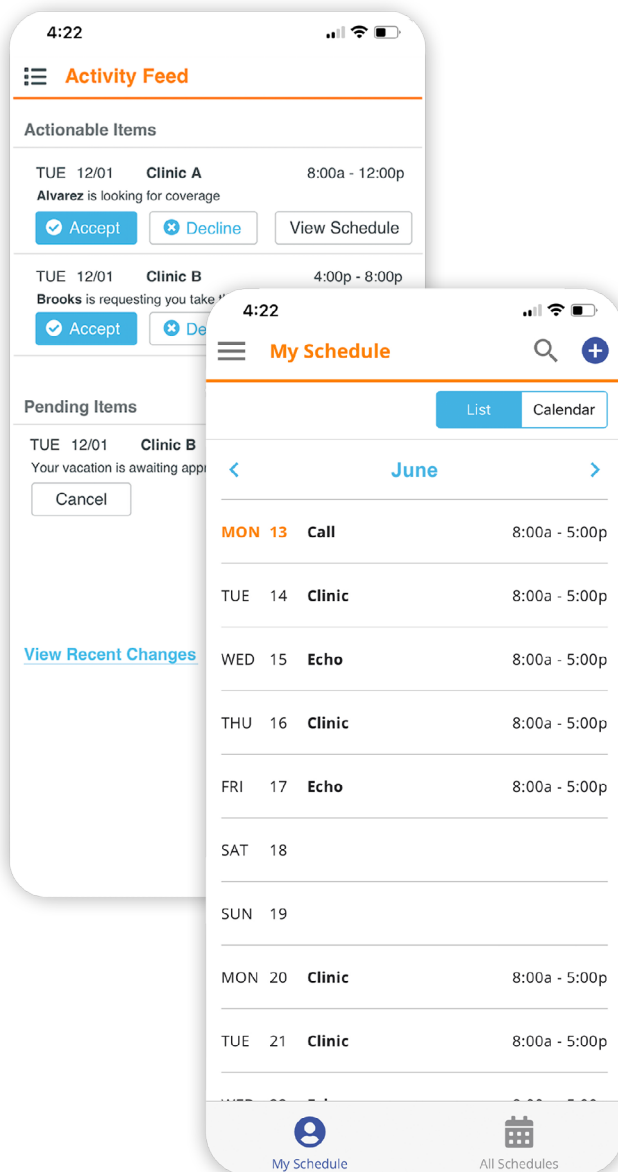
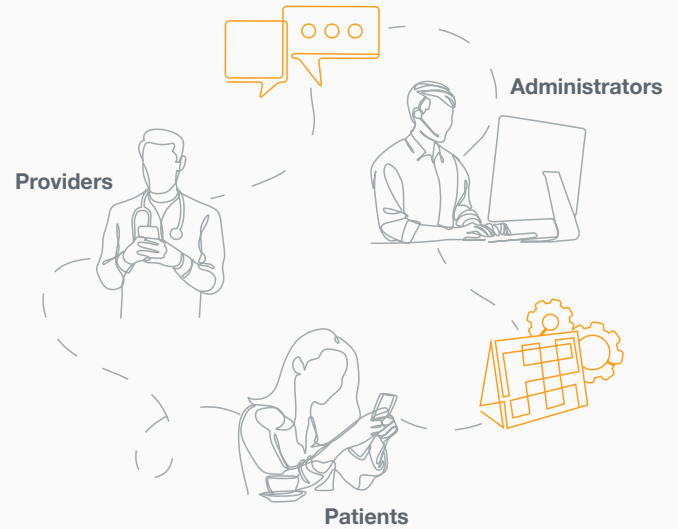
From the PerfectServe App:

- View the Lightning Bolt schedule.
- Launch the Lightning Bolt mobile app for swaps and changes.

From the Lightning Bolt App:

- Directly make adjustments and changes that will be reflective in the PerfectServe application.
- Launch the PerfectServe app to the selected user.

Benefiting the Entire Care Team



About PerfectServe

PerfectServe accelerates speed to care by optimizing provider schedules, streamlining clinical communication, and engaging patients and their families in the care experience. Our cloud-based software simplifies complex clinical workflows and schedules with secure and timely communication by dynamically routing messages to the right person at the right time. We drive more efficient care collaboration in all settings to improve patient outcomes and bring joy back to caregivers. PerfectServe has 25 years of experience and is a trusted partner to more than 500 hospitals and 30,000 medical practices.

To learn more or schedule a demo, please contact us:

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