



Smarter Schedules, Happier Physicians

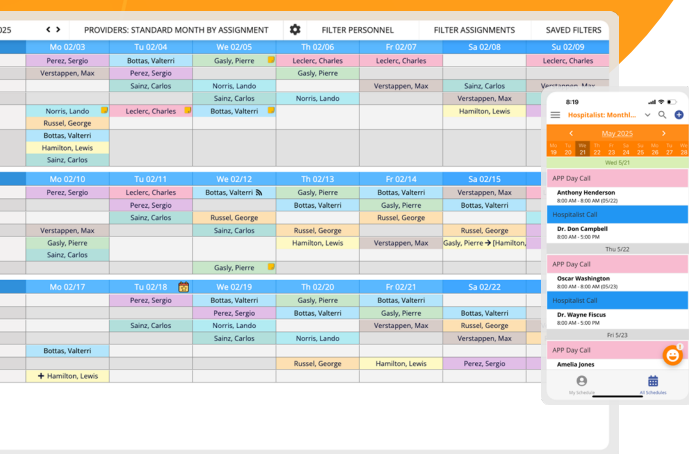
Save time and build better physician schedules with Lightning Bolt

Physician scheduling is the foundation of a successful medical practice's daily operations, but many still rely on cumbersome processes and spreadsheets to create their schedules. Manual scheduling is tedious and prone to mistakes, delays, and coverage gaps, creating frustration for staff, patients, and physicians alike.

PerfectServe's **Lightning Bolt Scheduling** incorporates thousands of variables and unique group requirements to create an optimized schedule every time—regardless of practice size or schedule complexity.

Here's how Lightning Bolt can transform physician scheduling at your practice:

- 1 Reduce Schedule Generation Time:** Schedules shouldn't take hours or even days to build. Lightning Bolt can do it in minutes.
- 2 Balance Physician Workloads:** Lightning Bolt equalizes assignments every time a schedule is built so call, shift, and holiday coverage are always balanced across the provider team.
- 3 Provide Total Schedule Transparency:** Give physicians real-time visibility so they can see their schedules, as well as any updates as they happen.
- 4 Swap Shifts and Request Time Off in Seconds:** When scheduling systems make time-off requests and shift swaps difficult to approve, physician satisfaction suffers. Lightning Bolt flips that script—streamlining changes, driving up approval rates, and giving physicians real control over their schedule.
- 5 Integrate to Power Clinical Workflows:** Make Lightning Bolt the scheduling source of truth. Integrate our solution with applications like the EHR and payroll to drive efficiency and reduce errors associated with manual data transfer.
- 6 Get Top-Notch Customer Support:** Lightning Bolt's team of seasoned and friendly consultants leads the market in service and is always prepared to help—no matter the ask.



Reduce Schedule Generation Time

Schedules that used to take hours or even days to build can be finished in just minutes with Lightning Bolt. In the case of [AnMed Pediatric Hospitalists](#), one physician was responsible for the group's complex 24/7/365 multi-site schedule, often requiring 12 hours across multiple sessions to create. With Lightning Bolt, those same schedules are auto-generated in as little as five minutes, and they automatically account for individual clinician preferences and unique group requirements.

Provide Total Schedule Transparency

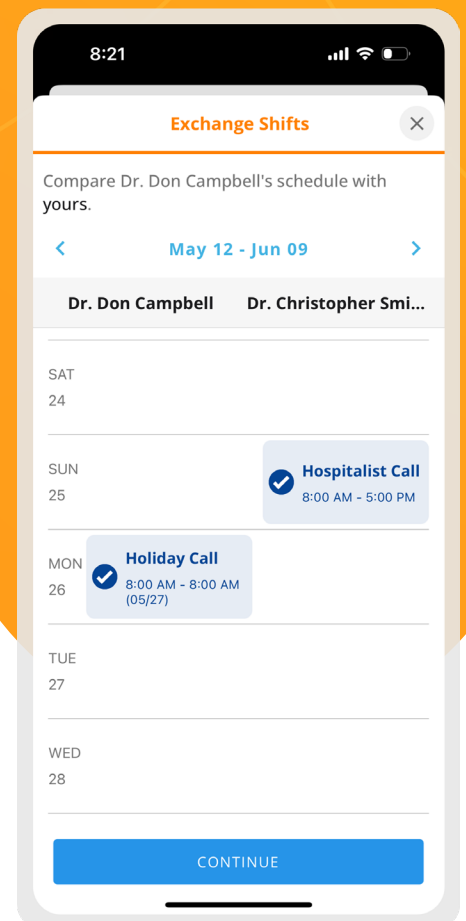
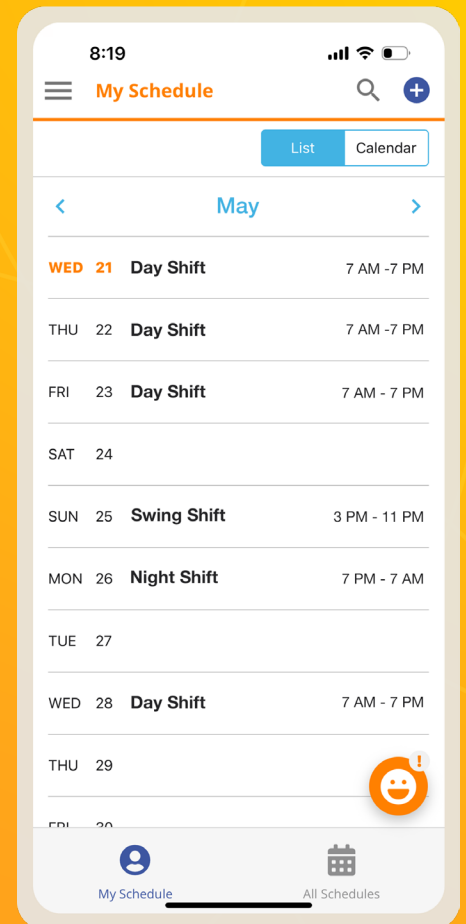
Schedule transparency is essential for physicians who need quick, reliable access to up-to-date information. Lightning Bolt delivers real-time visibility into the schedule from anywhere, so physicians can see updates as they happen and plan time away from work with confidence. As [Lansing Pediatric Associates](#) shared, "Because [physicians] know in advance when they'll be rounding, they have more freedom to plan time off, family vacations, and days when it might be ideal to swap a shift. Before Lightning Bolt, they only had four to six months of schedule visibility, but today, they can see up to a year into the future." Not only did the physicians at Lansing Pediatric Associates experience improved schedules, but the benefits extended to patients as well, leading to increased access to care appointments.

Balance Physician Workloads

Inequitable shift distribution can be a driver of physician dissatisfaction and burnout. Lightning Bolt ensures balanced call, shift, and holiday coverage across a provider cohort, with reporting to verify equitability. For [Pacific Imaging Associates](#), Lightning Bolt automatically equalizes assignments every time a schedule is built. This core capability is why Lightning Bolt users told KLAS Research that the platform's benefits "include not only administrative benefits around scheduling but also clinical benefits, like better-balanced clinician workloads and improved care coordination."¹

Swap Shifts and Request Time Off in Seconds

Schedule autonomy is important to physicians, and that's why Lightning Bolt makes shift swapping and time-off requests a breeze in the mobile application. Depending on practice protocol, some physician-driven actions—like the weekend call swap process at [Lansing Pediatric Associates](#)—can even be automatically approved and tracked with no back-and-forth needed. This workflow saves time, greatly reduces the risk of errors, and gives practice administrators peace of mind knowing Lightning Bolt's guardrails prevent changes that lead to gaps in the schedule. No empty shifts, no swaps with colleagues who aren't available.



Integrate to Power Clinical Workflows

Increase the value of your scheduling data by integrating Lightning Bolt with other clinical applications like EHRs, payroll systems, and clinical communications platforms. Lightning Bolt has a robust [API and integrations framework](#) to help your practice drive additional efficiencies and eliminate errors associated with manually transferring scheduling data from one system to another.

Get Top-Notch Customer Support

Lightning Bolt's customer-first reputation is built on friendly, responsive, and proactive customer support. The technology is [Best in KLAS](#), but when you have a question or need to do a bit of troubleshooting, our team of consultants is always here to help. That's why Lightning Bolt [leads the market in service and support](#):



“PerfectServe is a very good vendor. They are one of the best vendors that we work with, and they do exactly what they say they are going to do. That isn't the case with most of our other vendors. PerfectServe's transparency allows me to trust them, and it is the reason that I want to continue to work with them more than any other factor. That is the main thing that I would stress to others. If PerfectServe tells us something, then we can take that to the bank.”

- Director, KLAS Survey, April 2024

Ready to simplify and optimize your practice's scheduling?

Learn more at [Lightning-Bolt.com](https://lightning-bolt.com)
or [contact us today](#) for a demo.

About PerfectServe

[PerfectServe](#) accelerates speed to care by optimizing provider schedules, streamlining clinical communication, and engaging patients and their families in the care experience. Our cloud-based software simplifies complex clinical workflows and schedules with secure and timely communication by dynamically routing messages to the right person at the right time. We drive more efficient care collaboration in all settings to improve patient outcomes and bring joy back to caregivers. PerfectServe has 25 years of experience and is a trusted partner to more than 500 hospitals and 30,000 medical practices.

To learn more or schedule a demo,
please contact us:

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1. Physician Scheduling 2023: Organizations Improve Scheduling Efficiency and Visibility Despite Complexities. KLAS Research. Published June 2023. <https://klasresearch.com/report/physician-scheduling-2023/2937>