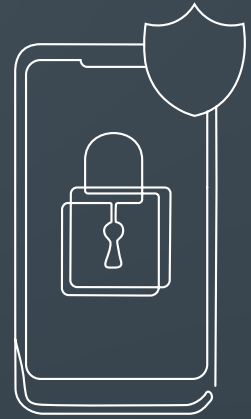




Consolidate Communication Vendors Across Your Enterprise



Disparate communication, scheduling, and data systems mean more vendors, higher organizational costs, greater security risk, and less effective care collaboration.

80% of all serious medical errors involve miscommunication.¹

14% of messages go to the wrong clinician at the wrong time.²

PerfectServe tailors solutions to the unique needs of each organization with configurable workflows, protocols, and policies.

Reduce Your Vendor Footprint

Simplify support, onboarding, maintenance, and scalability with one platform for HIPAA-compliant voice, video, and text messaging, care team coordination, patient engagement, optimized scheduling, call center, pager compatibility, and nurse mobility.

Enhance Interoperability

Empower clinicians to manage resource access using OAuth2 without exposing credentials. Allow system administrators to manage user accounts, register credentials for Active Directory, and more.

Access From Any Device and Location

PerfectServe's cloud-based infrastructure is accessible from any location—on and off site—and the open integration engine is source system and device agnostic.

Integrate Systems Seamlessly

Leverage existing systems including EHRs, schedules, directory services, bed systems, nurse call, and more. Instead of opening other apps or separate windows, PerfectServe simplifies clinical workflows through the collaborative use of data.

Bolster Security and Meet Compliance

HIPAA-compliant solutions offer health systems the highest level of security to safeguard patient health information with features such as advanced authentication, block-level encryption, and auditability.

Support Shared Devices for Nurses

Apply best practices in application management, device selection, and sanitation to facilitate interdisciplinary collaboration among all team members across all settings.



151k
Physician Users



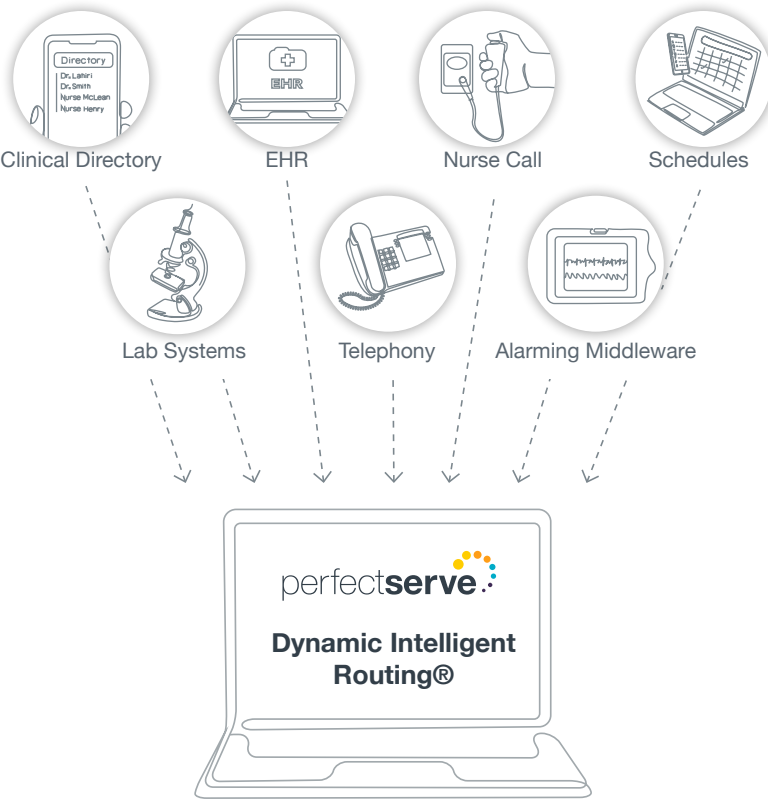
258k
Nurse Users



500+
Hospitals



100+
Systems



Your Communication Hub

Remove barriers to effective communication so clinicians can focus on effective care. We help by:

Connecting People

- Providers, nurses, support staff
- Patients, their families, PCPs

Without Bounds

- Inpatient & ambulatory
- Call/Transfer centers

Using Any Message Type

- Voice, video, text, pager
- Wave forms, lab results
- Mass communication
- EMR embedded messaging

PerfectServe works closely with clients to learn what outcomes are impacted by communication and how we can support their work to improve patient care.

Improve Outcomes for All

- **68%** reduction in physician callback time
- **5.2%** reduction in overtime hours
- **2.4%** increase in HCAHPS scores³
- **32%** decrease in readmissions⁴
- **Improved** staff and patient experience
- **Reduced** noise and alarm fatigue

Connect with us to learn more about our communication, patient engagement, and call center solutions.

About PerfectServe

PerfectServe accelerates speed to care by optimizing provider schedules, streamlining clinical communication, and engaging patients and their families in the care experience. Our cloud-based software simplifies complex clinical workflows and schedules with secure and timely communication by dynamically routing messages to the right person at the right time. We drive more efficient care collaboration in all settings to improve patient outcomes and bring joy back to caregivers. PerfectServe has 25 years of experience and is a trusted partner to more than 500 hospitals and 30,000 medical practices.



To learn more or schedule a demo, please contact us:

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 2. Paging Dr. Right, ACP Hospitalist, Stacey Butterfield, May 2012: acphospitalist.org/archives/2012/05/success.htm
 3. MemorialCare Orange Coast Medical Center: Streamlining Nurse Communication, PerfectServe, 2020: perfectserve.com/success-stories/streamlining-nurse-communication-memorialcare-orange-coast
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