



PerfectServe Synchrony™ a **top-performing, fully-rated platform vendor** in KLAS 2016 Secure Communication report

The KLAS 2016 Secure Communication report takes a deep dive into the functionality, adoption rates and performance attributes of healthcare communication platforms. Here's what KLAS and its survey respondents are saying about PerfectServe:

96%

Respondents affirm PerfectServe is part of their long-term care team communication plans



96%

Respondents say they would buy PerfectServe again



HIGH RATING

Quality of Implementation



HIGH FUNCTIONALITY ADOPTION

Communication outside hospital
User interface
Mass notifications



HIGHEST END-USER ADOPTION

Physicians

PerfectServe Synchrony can have a positive impact on care team communication due to good vendor guidance.

KLAS reports: PerfectServe Synchrony has a **prescriptive, enterprise-wide approach to implementation.**

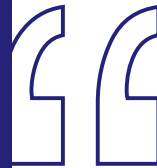
Our customized process helps customers get buy-in from non-clinicians and adopt the solution for multiple use cases across different departments.

Because of this, PerfectServe users report a high level of adoption for communication outside the hospital.



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Customers praise PerfectServe Synchrony's ability to improve physician and interteam communication and collaboration



"... I am asked about PerfectServe by informatics directors from other institutions, and I am positive about our experience with PerfectServe and recommend it. It is top of the line. I believe **it is part of our long-term plans.**"

"I continue to be impressed by the flexibility of the PerfectServe platform. It is amazing. It is very programmable. We have a very, very complex system, and it is **capable of routing calls and getting calls to the right people.**"

"...the PerfectServe platform has improved communication significantly. The system has **improved our interteam collaboration** as well...we have been very pleased with PerfectServe's system."

"PerfectServe has **significantly improved our communication.** Our ability to contact physicians is much easier."

