

10 BEST PRACTICES

FOR YOUR MOBILE DEVICE STRATEGY

1 Identify the best device for your EHR.

Learn about the computing power of different devices and their ability to access clinical data within your EHR.

1



2 Understand the device market.

Many devices designed for healthcare are first-version releases and will quickly become outdated.

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3 Compare iOS and Android devices.

Take note of the differences between Apple's consumer-centric devices and Android's ruggedly built enterprise-grade devices.

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4 Don't forget about VoIP.

Be sure to consider devices that include VoIP phone capabilities.

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5 No, really—don't forget about VoIP.

Explore adding VoIP capabilities to a smart device lacking native VoIP support.

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6 Buy in the first half of the device lifecycle.

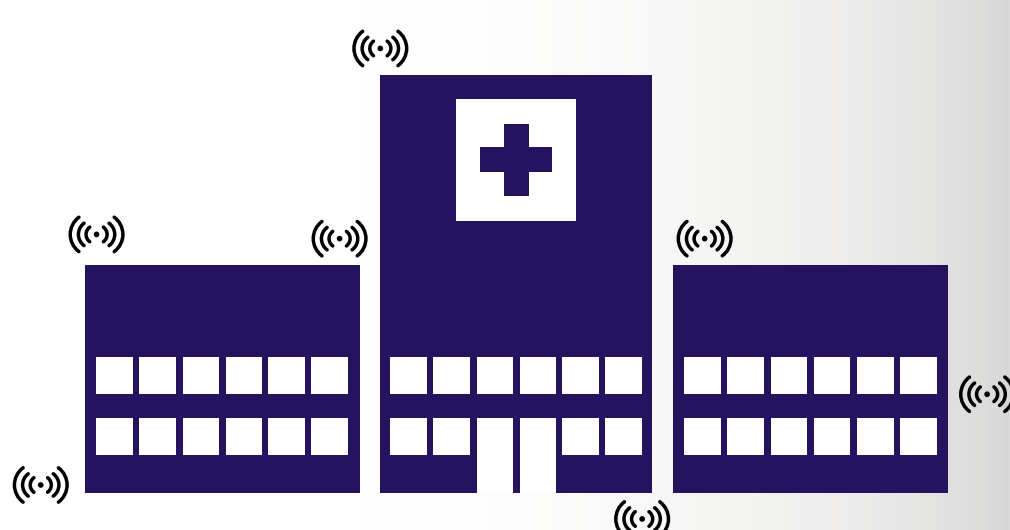
Purchase devices in the first half of the product lifecycle to maximize usefulness and longevity.

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7 Study your wireless access points.

Know how often wireless access points are updated. Infrequent device polls can disrupt care operations.

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Error

Failed to update your push notification settings

OK

8 Understand app limitations of custom Android devices.

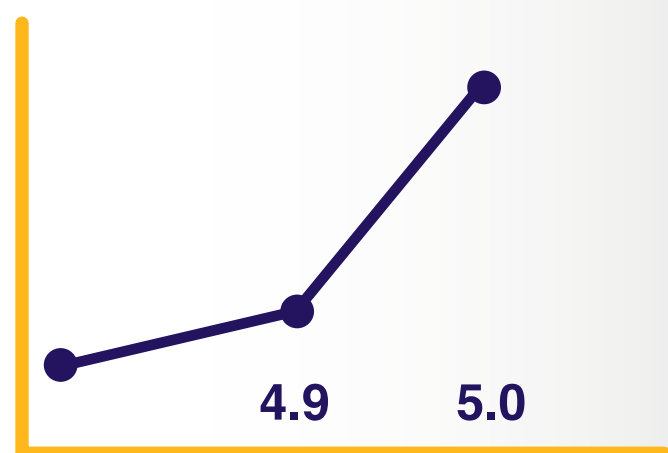
Some custom versions of Android devices no longer support Google Play Store or Google Cloud Messaging which can cause push notification failure.

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9 Consider device versions 5.0 or higher.

Devices that are 4.9 or less require manual app installation and upgrades for Android for Work.

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10 Understand your care teams' needs.

Some workflows require advanced capabilities but a less expensive device may work perfectly for another role, so consider more than one device for your enterprise-wide strategy.

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