

The BIGGEST CHALLENGES NURSES FACE

IN CARE TEAM COLLABORATION



TIME AWAY FROM THE BEDSIDE

52% think the profession has changed for the worse, primarily due to time taken away from the bedside

58% cite **communication problems** as what takes them away from the bedside



TIME WASTED

51% say time-consuming indirect care tasks include care coordination

More than **7 in 10** nurses say they **waste valuable time attempting to communicate** with the right physician for the particular situation

83% cite **delayed patient discharges and transitions** as a result

TROUBLE CONNECTING



Over half of nurses **do not always know the correct care team member** (e.g., physician, nurse, therapist, etc.) **to contact** for the given situation

61% of physicians concur **they are erroneously contacted** when they are not the right physician

49% cite their **biggest communication challenge** as reaching care team members quickly

INTERRUPTIONS



75% of nurses say they receive calls from physicians that **interrupt patient care for non-urgent purposes**

74% of physicians receive calls from care team members that **interrupt patient care for non-urgent purposes**

54% of physicians say **care delays occur due to delays in exchanging information** with nurses

True interprofessional collaboration can be accomplished only in concert with other health professionals, not within the nursing profession alone (IOM 2015).



How do we solve these problems? WITH INNOVATIVE TECHNOLOGY THAT:

1. Standardizes communication across multiple systems
2. Integrates into clinical workflow
3. Focuses on improved care coordination
4. Offers the ability to communicate with nurses and the broader care team
5. Improves care delivery
6. Frees the nurse for patient care and interaction
7. Improves patient engagement and experience

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