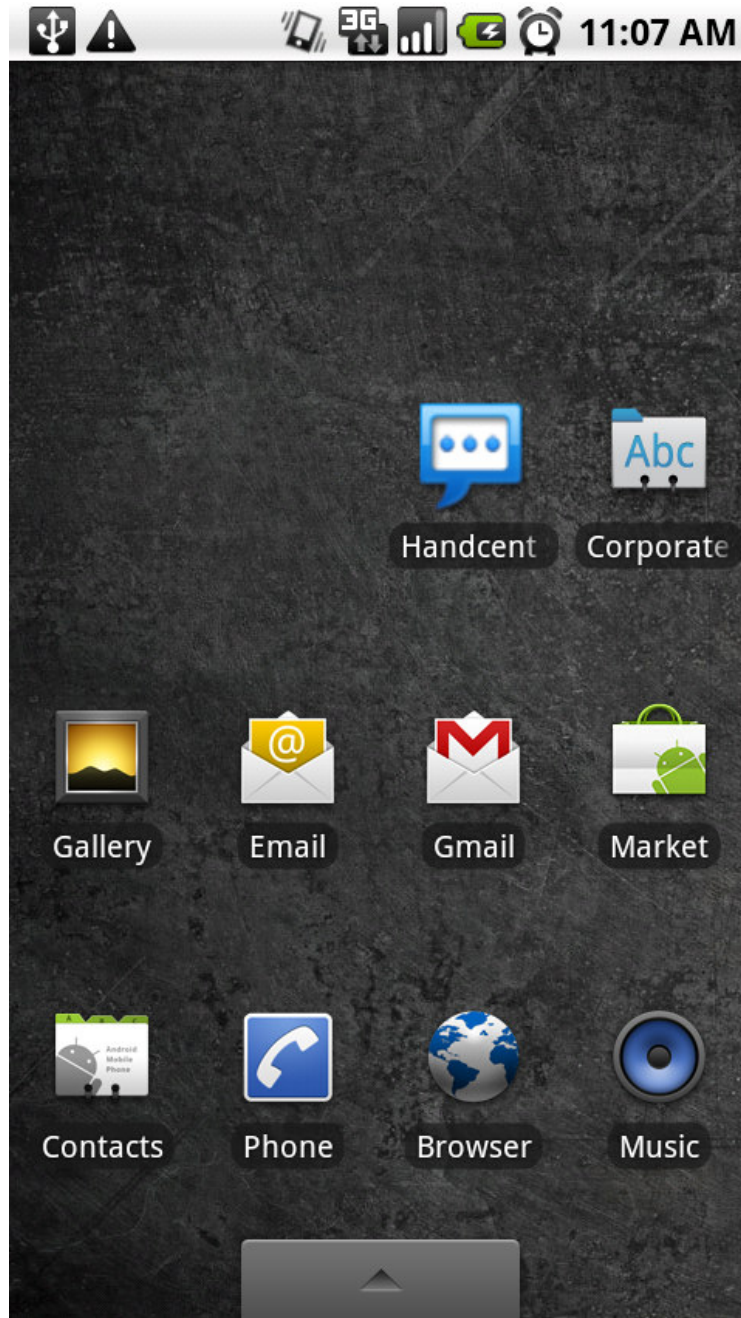


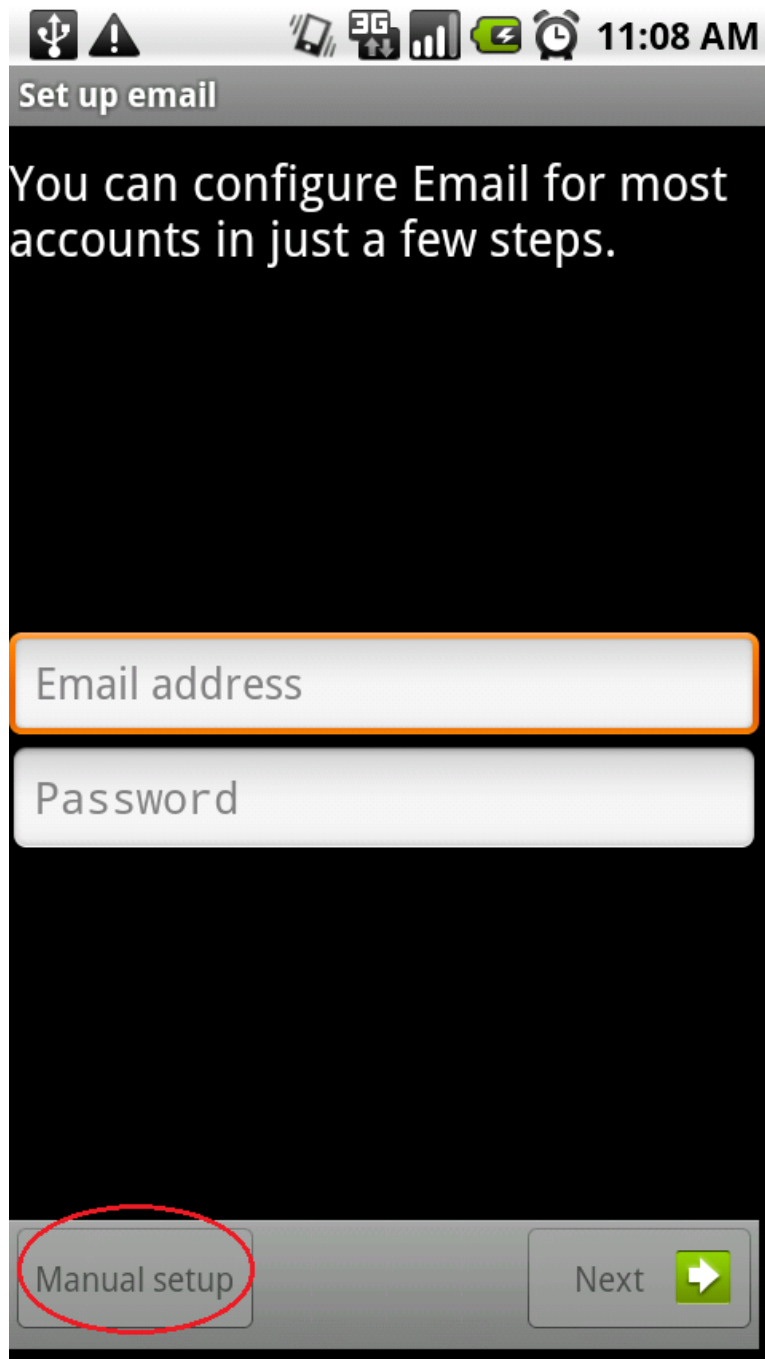


Syncing your PerfectServe email account with the Motorola Droid

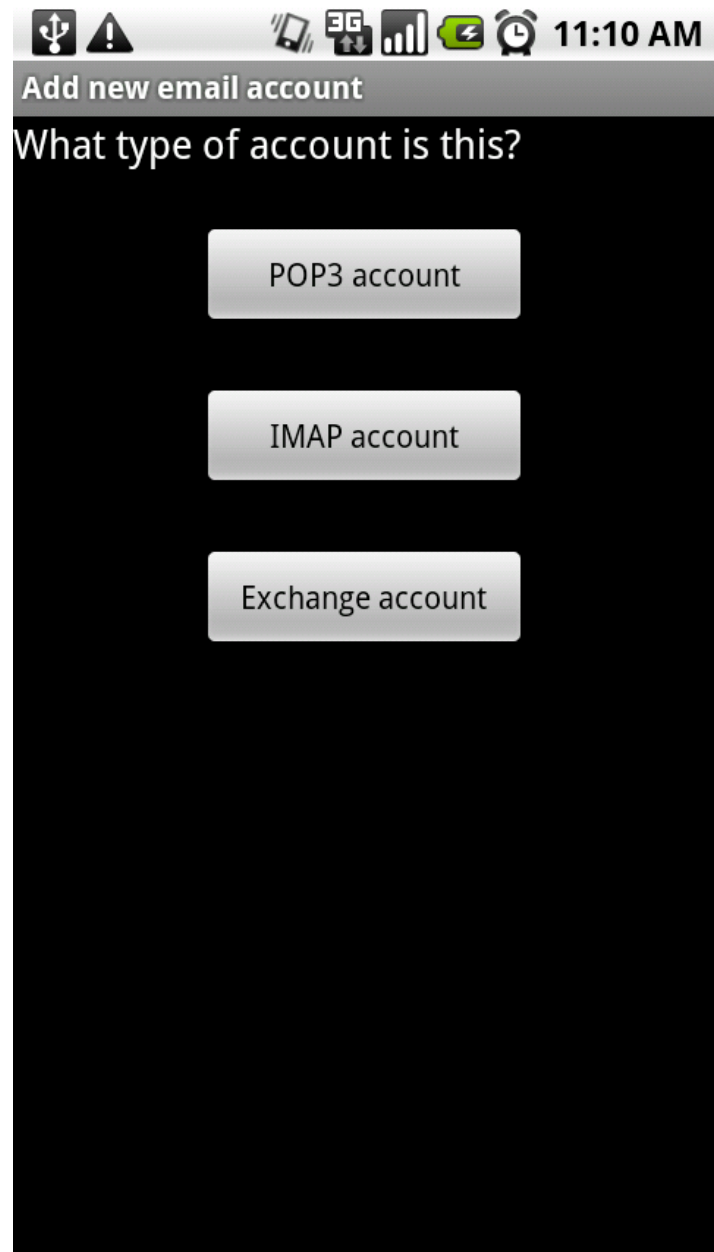
First, open the email application, by default, it's located on the home screen but you can also locate it in the all applications menu.



Now you will need to enter you PerfectServe email address and password in the lines provided, then hit Manual Setup.



Select Exchange



Next you will have edit the Domain\Username field by adding *psknoxmain* to the beginning of \your username. You will also need to ensure that the Exchange Server field says, outlook.perfectserve.net, not just perfectserve.net. Make sure the only check box checked is, Use secure connection (SSL). Do not check the, Accept all SSL certificates, if you do you will not be able to listen to attached voicemails.



Exchange server settings

Domain\Username

psknoxmain\perfectserve.username

Password

.....

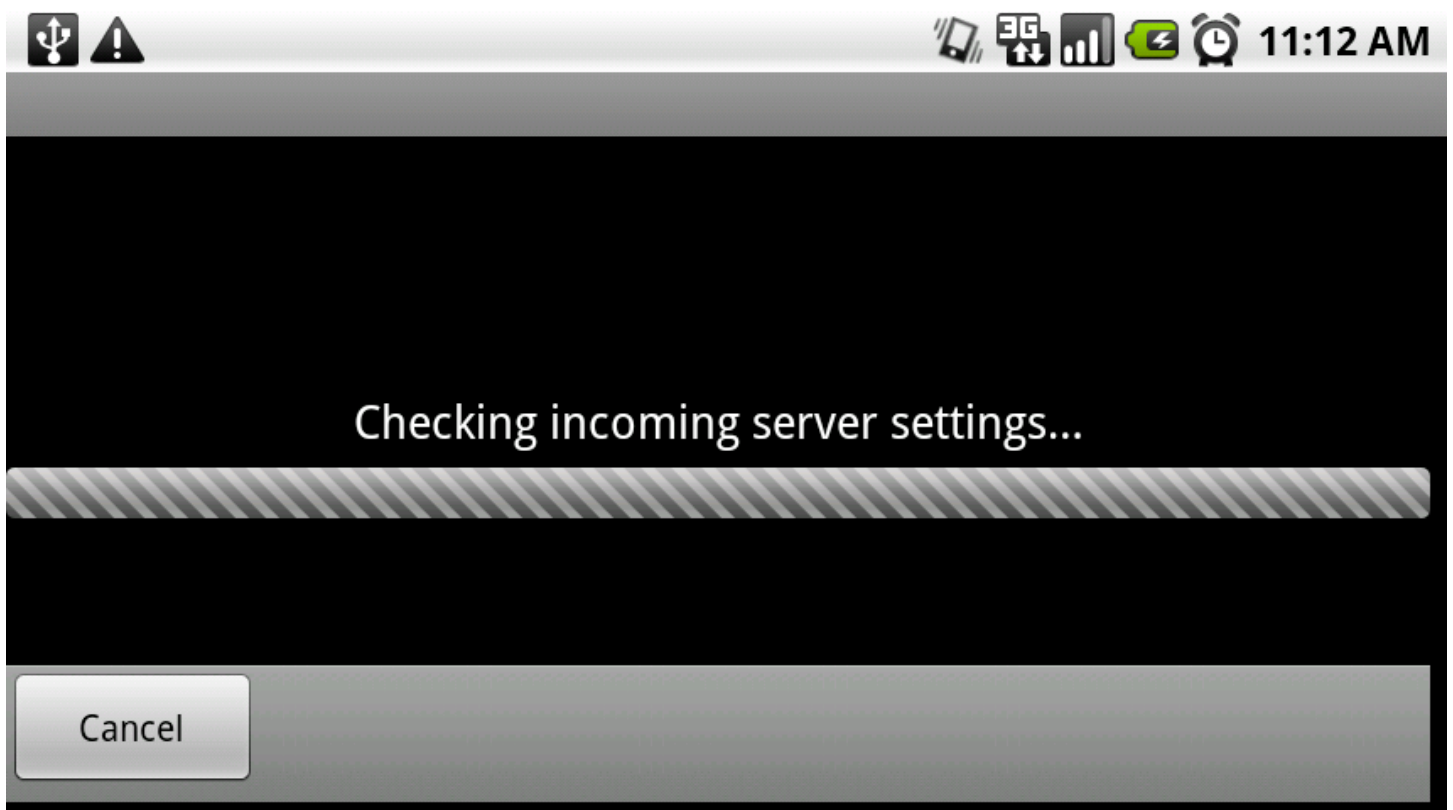
Exchange Server

outlook.perfectserve.net

Use secure connection (SSL)

The screenshot shows a mobile device's settings screen for Exchange server configuration. At the top, there is a status bar with icons for USB, a warning, 3G signal, cellular strength, battery, and alarm, along with the time 11:11 AM. Below the title 'Exchange server settings', there are four input fields: 'Domain\Username' containing 'psknoxmain\perfectserve.username', 'Password' with masked dots, 'Exchange Server' containing 'outlook.perfectserve.net' (highlighted with an orange border), and a checked checkbox for 'Use secure connection (SSL)'. A 'Next' button is partially visible at the bottom left.

Hit Next and you should see the screen below










Checking incoming server settings...

Cancel


The screenshot shows a mobile device's settings screen during a server check. The status bar at the top shows the time 11:12 AM and various system icons. The main area is a dark grey box with the text 'Checking incoming server settings...' in white. Below this is a horizontal progress bar with a diagonal hatched pattern. At the bottom left, there is a 'Cancel' button.

You will now be able to customize your PerfectServe account, once you have it set the way you want hit Next.


       11:12 AM

Account options

Email checking frequency

Automatic (Push) 

Amount to synchronize








One day 

Send email from this account by default.

Notify me when email arrives.

Sync contacts from this account.

After you name your account hit Done, you will then be brought to your inbox where your mail should start showing up almost immediately.

       11:12 AM

Set up email

Your account is set up, and email is on its way!

Give this account a name (optional)

Your name (displayed on outgoing messages)